GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:390
ANSWERED ON:20.10.2008
PROJECT ARROW SCHEME IN POST OFFICES
Yerrannaidu Shri Kinjarapu

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether the Government has introduced a Scheme called "Project Arrow" in the various Post Offices of the country;

(b) if so, the details thereof;

(c) the names of the Post Offices in which above scheme has already been introduced; and

(d) the time by which the above scheme is expected to be completed in all the Post Offices of the country?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS & INFORMATION TECHNOLOGY(SHRI JYOTIRADITYA M. SCINDIA)

(a) & (b) "Project Arrow" is not a new scheme.It is the name given to a project in which some post offices have been identified in 12 Postal Circles.There are two aspects of the Project − one is the "Look & Feel" to give uniformity in terms of counter lay-outs,technology upgradation,and the other is the "Core Business" to improve core operational areas in these post offices.Project Arrow,thus,is aimed at upgrading the core postal activities in a focused and structured way.The objective is to replicate these successful initiatives in respect of the post offices in other Circles in a phased manner.

(c) & (d) The names of the post offices in which Scheme has already been introduced, is given in Annexure-I.Activities in post offices listed in Annexure-I have already been completed.Names of the Post offices identified for Phase-II is at Annexure-II.Activities in the post offices listed in Annexure-II are in process and are expected to be completed by 31.12.2008.